

## **VIA Rail Canada Inc.**

### **On-train Service Attendant (Food Services)**

Reference Number : SSA\_HLFX\_032018

Status : Permanent - Full time

Job Category : Customer Service

City : HALIFAX Province : Nova Scotia

Hourly Rate : \$22.44

Number of positions to be filled : 15

Application Deadline : 2018-04-20

VIA Rail Canada Inc. is currently seeking 15 On-Train Service Attendants for our Halifax Terminal in Nova Scotia.

### **People with experience in the restaurant, hospitality or airline industry are invited to apply!**

Your definition of giving an excellent customer service is warmly greeting people and answering their needs with diligence, efficiency and heartfelt appreciation for their business. We share your belief and have built our reputation on providing excellent service, in a safe and secure environment.

Based in Halifax, you work on the Halifax-Montreal route (both ways).

### **Contributing to their pleasurable trip, you will provide passengers with a comfy and safe experience:**

- welcoming and guiding them to their cabin or seat
- giving safety instructions
- helping with baggage
- serving meals (including meat)
- serving beverages (including alcoholic beverages)
- selling snacks and refreshments
- ensuring the tidiness and cleanliness of the bedrooms and/or work areas

If routine is not your "cup of tea", you like challenges and can thrive under pressure, you will connect with our customer service teams. Satisfying customers tactfully always prevails over occasional irritants and unpleasant situations.

### **Some important details about the job:**

- PERMANENT SEASONAL POSITION
- From May until October 2018 with possibility of being called back.

### **SCHEDULE**

You are available to work:

- on variable schedule including weekends, holidays and on call (no guaranteed hours)
- for extended periods (up to 5 days) away from home

### **TRAINING**

- You will follow a six-week training session which must be successfully completed before obtaining the position.
- You must be available to start your training session the week of May 22nd, 2018.

### **SALARY**

- During training: \$14.00/ hour
- Once position obtained: \$22.44/hour

### **Requirements:**

You are well-suited for this challenge if you:

- have a strong ability to communicate with a smile, both in English and French
- possess a High School Diploma
- have a minimum of one year of customer service experience, ideally in food service industry, restaurant or airline company as a flight attendant
- must be physically able to lift weights up to 23kg (50lbs)
- must be familiar and comfortable using iPhone technology as this is a job tool that will be used daily

Benefit from a complete and competitive salary and benefits package in a safe work environment.

Above all, you will find kindred spirits committed to teamwork and quality in the pursuit of excellence in customer service.

**Come on board and apply now!**

VIA Rail thanks all applicants for their interest, however only those selected for an interview will be contacted. VIA Rail is an employment-equity employer and encourages all qualified candidates to apply. VIA Rail Canada is proud to be a military friendly employer.

Please apply online at: <https://rita.illicohodes.com/go/5a9d4f9e6c1337042db3ba4f/56b0ccb8b1d6ed3808a1eaeb/en>