

Hi Tech Equipment Service Technician

Halifax, NS

Do you have an interest in computers and new technologies? Do you have a passion for delivering exceptional customer service?

Our 850 Team Schein Members in Canada work together to be a dental industry leader, bringing our Corporate Mission to life. “Henry Schein Canada will focus on practice care so our customers can focus on patient care”.

Job description

We are in need of a Hi Tech Equipment Service Technician to deliver extraordinary service to our customers in Halifax and the surrounding area. With an exceptionally customer-focused mentality and strong communication skills, you will use your drive for quality and innovation, and extraordinary standard of high performance to achieve exceptional levels of customer satisfaction. Working closely with our Field Sales Representatives and other members of the Field Service Team, you will be responsible for installing, repairing and ensuring the functionality and network reliability of all high technology dental equipment. You will address the system and networking needs and concerns of our valued customers in a friendly and professional manner. This role requires a solid understanding of technology, networking, and computer systems, a strong aptitude for trouble-shooting and problem-solving, and the ability to work both independently and as part of a collaborative team.

The Candidate

You have a minimum of 3 years of related technical work experience in Information Technology and Service, combined with a post-secondary education in computer information systems, data processing, computer science or equivalent. You have the expert knowledge and skill to work on a wide range of devices and their various network configurations. Your natural aptitude for troubleshooting and problem-solving network and system issues allows you to diagnose and repair system faults with ease. Your ability to communicate and explain technical details in non-technical terms make you a valuable asset to our clients and the business. In this role, you have excellent time management and organization skills and the ability to quickly prioritize work and complete administrative requirements. You hold a valid driver’s license with an acceptable driving record.

The Package

You will enjoy a great company culture, combined with a competitive compensation package including salary, bonus opportunities, fleet vehicle, health benefit plans and a company pension plan.

Have we just described you and your background? We’d love to meet you. If you want to join one of Canada’s most recognized and prestigious dental supply companies, then click apply!

Please e-mail your resume and cover letter to **Sam.crowe@henryschein.ca** noting “Hi Tech Halifax” in the subject line.