

R&R Pools

...everyone deserves a little R&R



We are a family owned and operated business that thrives on providing its clients quality, professionalism and service excellence. We go that extra mile to ensure that our quality and customer service is superior. Our ultimate goal is customer satisfaction.

R&R Pools is building a team of smart, outgoing people who learn quickly and take pride in providing exceptional customer service. If you are energetic, client focused, fun to work with and willing to go the extra mile, we want to hear from you! We are looking to welcome a new member to our fantastic team in the role of:

Field Service Coordinator

In this role, you will be responsible for all aspects of field service including job service, customer troubleshooting, quoting, scheduling, training, and follow-up to ensure our amazing customers received the very best level of service and are satisfied for all on-site work.

This is a seasonal position, beginning in March and through until October and has early mornings, but finishes early in the afternoons. The ideal candidate will enjoy this flexibility, like to be an early riser and enjoying the best part of the afternoon. It's super ideal for snowbirds or winter sports junkies!

To be successful in this role, you must have the following skills and experience:

- 2+ Years related experience in Field Service (or Pool) industry
- Driver's license and a clean driving record is a must
- Positive, energetic team player with a Can Do! attitude
- Exceptional customer service that is:
 - Attentive
 - Resolution focused
 - Responsive
 - Managed from beginning to full resolution
- Self-driven and organized to manage a daily service schedule
- Prompt and consistent in communicating between the office and clients
- High degree of care and maintenance for equipment
- Operates in a safe and responsible manner
- Lift, move, and otherwise maneuver physical objects weighing up to 75 pounds
- Frequently stoop, kneel, crouch, or crawl; stand, sit, walk, climb or balance

We are an amazing inclusive and fun team to work with and we offer pretty amazing benefits. If you see yourself in this role, we want to hear from you. Please send your resume and cover letter to rrpoolscareers@gmail.com

Only selected candidates will be contacted, but we really appreciate all that have showed interest and good luck with your search!