



We're getting bigger and better!
Join us to be a part of something great!

What we offer:

- \$16 an hour to start, right from day one, with a raise in 4 months on average
- Paid training program – you bring the customer service, we'll teach you the rest
- Never scheduled past 9pm, for a good work life balance
- Premium pay for time worked on evenings and weekends (M-F 6pm-9pm, Weekends 9am-9pm)
- Benefits, RRSP matching, incentives and advancement opportunities
- Great location with spaces to relax and have fun on breaks/lunch
- Food Truck Wednesdays at Blue Frog Campus all summer long!
- Free on-site gym, refreshments, work perks, community garden and walking paths
- Sit and stand work spaces with natural light
- Access to courses and training for continual learning and development

In this role you will be providing best in class customer service as you handle incoming inquiries for our tech profile. The ideal candidate will demonstrate a committed and engaging approach while actively listening to customers, determining their needs and helping to resolve their issues effectively. If you know how to follow instructions, are helpful, detail oriented, and enjoy solving problems; put your superior customer service skills to work at our PREMIUM location in Burnside.

We are **FANATICAL about our staff** and strive for an environment that is just as fun as being at home. We regularly host food and fun events to make your day better. Concentrix is committed to giving back to the community too, we host food drives, school supply drives and we volunteer at the SPCA every Tuesday!

As a company, we know our front-line staff are providing the most value. With over 92% of our managers coming from this role, it's clear **we invest in our future**.

Why not take a **bold** step and become be a part of something new and amazing?

Apply today!

BurnsideRecruiting@concentrix.com

