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Appliance Technician

2020-4752

1 week ago

of Openings 2 CA-NS-Dartmouth Job Category Service Technician

Is this job for you?



Do you believe in putting the customer first?
Do you love to solve problems and create solutions?
Do you have an exceptional attention to detail?

WELCOME HOME!

Trans Global is actively seeking to expand our service team. We need people with a great customer focused attitude! The winning combination of team spirit and desire for career focused growth will ensure a rewarding experience in one of our fabulous retail locations!

Responsibilities

- Provide customers with courteous and professional in-home servicing of major appliances
- Conduct appliance assessments to determine the issue
- Resolve installation issues
- Estimate the costs of repairs/replacements
- Order parts and ensure inventory supply levels are sufficiently maintained
- Communicate with customers regarding details of the assessment and servicing required
- Provide information to assist customers in obtaining optimum performance of their products
- Complete all service documentation, describing repairs in detail and reporting identification of repaired stock
- Adhere to all health and safety, security, building and departmental procedures
- Ensure the proper maintenance of shop tools and vehicles
- Prepare reports

Qualifications

- High school diploma or equivalent
- 2 or more years previous experience and education in major appliance repair
- Valid driver's license (must be able to provide a clean driving abstract)
- Outstanding Customer Service skills
- Excellent written and verbal communication skills
- Professional and courteous phone etiquette
- Highly developed technical, investigative, and analytical skills
- Punctuality and dependability a must
- Must be organized and detail oriented
- Appliance Technician certification or willingness to obtain one

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